

**Central Electricity Regulatory Commission  
New Delhi-110001**

**Press Release**

**16.6.2017**

**CERC Goes Digital**

Central Electricity Regulatory Commission (CERC) conducted hearing through electronic mode on June 15, 2017 – the first of its kind in any quasi judicial regulatory authority in India. This pioneering initiative is aimed at making proceedings of the Commission a paperless process.

In line with the spirit of the Digital India initiative of the Government of India, and to achieve economy and efficiency in disposal of petitions, CERC has developed this e-Court platform. It facilitates filing of petitions, replies, rejoinders by the stakeholders in digital format. Oral hearings in the Commission now onwards will be conducted through soft-copies of petitions. The stakeholders can access digitized records and case information system.

This digital move is expected to synergize the flow of information and allow the stakeholders draw benefits in terms of reduction in costs and time, effective service delivery, increased transparency. The new system is highly beneficial to the power utilities located in different parts of the country as it offers user friendly navigation along with 24x7 access to either upload or check status from multiple locations.

This e-Court is a comprehensive solution developed jointly by the in-house IT Team of CERC and the NIC, to offer digitized judicial proceedings suitable for any Regulatory body or similar organizations. The innovative features of the platform, include receiving alerts, emails and sms while sending notifications, access to online tutorials, FAQ, procedures, dashboards for better decision making and access to time series data with a dedicated helpdesk.

The e-Court services include different modules,

- e-Filing (Enables filing of petitions in soft copy after registering on the CCMAS);
- e-Pleading (Enables filing of reply, rejoinder, comments etc online);
- e-Hearing (Provide the Commission facility of making e-notes);
- e-Library (Digitization of records and enables viewing softcopy of petitions, replies, rejoinders, comments, objections, written submissions etc using search facility)
- Case Information System (Enables processing the petition at various stages in CERC, Case Data maintenance and Cause list Generation)

For the parties involved in adjudication matter, the digital platform will reduce the lead time between filing petitions and listing them for hearing, bring in greater transparency by providing exact status of the petition. As regards CERC, this initiative also strengthens its MIS, improves internal monitoring. As automated workflow makes the services more transparent, easy data storage & retrieval is expected to become the norm.

This new initiative has received spirited response from stakeholders. So far, 205 organizations, 74 advocates, 117 representatives of organizations and 7 individuals have registered with the e-court portal.